

GOVERNMENT OF PUDUCHERRY
TRANSPORT DEPARTMENT

No. 11002/TD/TC/PA/2007

Date: 20-01-2010.

Notice on Inviting Expression of Interest

To provide effective service through latest technology to the general public in the Union territory of Puducherry, the Government of Puducherry through the Transport Department invites sealed "Expression of Interest" for providing Transport Customer Care Service and the Smart Card Technology System in the Union territory of Puducherry, as per the specifications for the Smart Card Operating System for Transport Applications (SCOSTA 1.0) under Private Public Partnership (PPP) on Build-Own-Operate and Transfer (BOOT) basis.

2. It is proposed to upgrade the quality of services rendered to the general public through latest technology with the following specialities viz: Issue of smart cards for Vehicle Registration, Licence, Tax / FC, , Permits and allied services and conducting of preliminary test for LLr (objective type) through computer mode; Linking of existing and proposed checkposts of the Transport Department through online service; Monitoring tax collection in respect of all vehicles; monitoring the check reports issued to the drivers, vehicle owners and permit holders and taking follow up action; Issue of Special permits to the vehicles going to other States and monitoring; Issue of Temporary permits to both Home State vehicles as well as other State vehicles and monitoring; Issue of Counter signature permits and monitor B.T.collection; Collecting the Tax and fees from the public and issue of receipts including periodical tax collection through special camps; Collection, processing, remittance /forwarding of Demand Drafts collected in the DD Cell; Maintenance of Record Room, preservation and weeding of records; Supply, issue and maintenance of all consumable items, stores and stationeries, computer stationeries and preprinted forms; Most importantly, the issuance of smart card is the primary task to be undertaken by the department. The successful bidder must provision for hardware and smart card infrastructure, including issuance of smart card based Driving Licence and Registration Certificates, issuance of paper based LLr, Conductor Licence and permits. The entire operation and maintenance of this system should be taken care by the successful bidder for 5 years, thus supporting the transport department in carrying out these operations. Any other services which may be introduced in future by any authority/the department which are felt essential for customer service in each site under the Terms & Conditions (as detailed in the RFP document) set by the authority. The selected agencies will also be liable for the payment of

monthly electrical charges. The agency will have to furnish the tentative Technical Specifications, Financial Bid and information of Credentials (as detailed in the RFP document).

3. Expression of Interest (EOI) is therefore invited from reputed Computer Firms/Agencies/Dealers/Distributors/Manufacturers, who have a record of providing I.T. services in the related areas for at least 3 years. Preference will be given to those who have worked in Government, Semi Government or PSU sectors. The participants must have registration with regard to Sales Tax & Trade Tax.

4. Interested parties may offer their preliminary expression of interest in a plain paper or on their own Letter Head with their seal and signature addressed to the Transport Commissioner, Transport Department, Puducherry enclosing the information/documents/credentials. Tender documents will be delivered by the Transport authority on any working day from 10.30 AM to 3 PM up to **10-03-2010** to the interested parties on payment of the prescribed amount. The scope of works along with other details is available in the tender documents.

5. Time schedule of various tender related events:

Bid calling date	22-01-2010
Pre-bid conference (Date, Time)	02-02-2010 at 11.00 AM
Pre-bid conference venue	Transport Department, 100 Feet Road, O.K. Palayam, Puducherry-605004.
Last date/time for clarifications	10-03-2010 at 3.00 PM
Bid Closing date and time	10-03-2010 at 3.00 PM
Opening of the prequalification bids	10-03-2010 at 4.00 PM
Technical bid opening date and Time	Will be communicated to the qualified vendors in the prequalification stage
Commercial Bid Opening date and time	Will be communicated to the qualified vendors at technical evaluation stage.
RFP Document Price	Rs.5000/- plus VAT @ 4% (Non-refundable)
Contact person	Transport Commissioner, Puducherry
Web site address	www.pon.nic.in/tenders http://transport.puducherry.gov.in

NOTE:

1. **Approximate project value** : **Rs. 25 Crores.**
2. **Earnest Money to be deposited** : **Rs. 50,00,000/-**
3. **Period of contract** : **5 years.**

6. The Interested parties who are having suitable experience in the above mentioned project may apply to this Office for RFP Document on the date as mentioned above. Non transferable RFP documents along with detailed technical specifications, terms and conditions can be obtained from the Transport Commissioner, Puducherry on all working days either in person or through authorized agent on payment of Rs. 5,000/- plus VAT @ 4% (Non-refundable) by way of account payee Demand Draft drawn in favour of the Transport Commissioner, Puducherry payable at Puducherry.

7. Sealed tender superscribing the envelope as **“RFP for the supply of Smart Cards Project and Transport Customer care Services”** can be submitted either in person or by Registered Post/Courier to the following address on or before the due date and time:

The Transport Commissioner, Transport Department,
100 Feet Road, Ozhandaikeerapalayam, Puducherry 605 004 (India).

8. The prospective bidders are permitted to make use of the RFP document downloaded from the above referred web site address. However the bidders making use of the downloaded RFP document from the web site, shall pay the cost of RFP document at Rs. 5,000/- plus VAT @ 4% (Non-refundable) by way of account payee Demand Draft in favour of the Transport Commissioner, Transport Department, Puducherry payable at Puducherry, along with the bid. The DD/Cheque towards the cost of the RFP document in a separate envelope superscribing **“Fees for RFP Document”** should be put inside the tender box separately, but along with the bid on or before the due date and time.

9. The RFP document received without document fees or if produced after the bid closing time/date, shall not be accepted and shall be treated as an invalid bid.

10. The undersigned will not be responsible for any Postal/Courier delay. Any further details can be had from the Office of the Transport Commissioner, Puducherry during the working hours.

Transport Commissioner
Puducherry
Phone No: 0413- 2280130/2280170
Fax No : 0413 – 2280130

ANNEXURE

PROFORMA

For submitting EOI towards Supply, Installation, Application Development and Training of (i) Hand Held Smart Card reading, writing and Communication Devices; (ii) Smart Card preparation (iii) Documents scanning and (iv) Transport Customer Care Service in the Transport Department, Government of Puducherry.

1. Advt. No. Date:
2. Name of the Agency
3. Address:
 For Registered Office:

 For Correspondence:
4. Status of Agency (Company/Society/Trust/etc.):
5. Company profile (in brief):
6. Relevant Experience in implementing the Smart Card System:
7. Experience in working with State/Central Government:
8. Regional presence in different parts of the country:
9. Record of Annual Turn over for the last 3 years (Enclose Balance Sheet)
 (2005-06/2006-07/2007-08):
10. Any other relevant information:
11. Authorized signatory:

Note: Please attach separate sheets for providing details where needed. Documentary evidences in support of claims made above should also be attached and properly numbered and indexed.